

How Sondla Works for Your ECD Welcome!



Project Sondla is a partnership between IMBE, PepsiCo South Africa, and Pantry Club. Our aim is to make healthy groceries easier and more affordable for Early Childhood Development (ECD) centres across South Africa.

With Sondla you can:

- Buy nutritious food online at special low prices.
- Get **free delivery** straight to your ECD centre.
- Save time, money, and give children better meals.



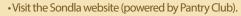
Who can join?

Access is for **verified IMBE ECD centres only.** IMBE will help check your eligibility and support your onboarding. If you manage more than one centre, each must be verified separately.

The Sondla Journey – Simple Steps



Step 1: Register



- Create your profile with your ECD details, mobile number, and delivery address.
- Set a secure password.(
- $\bullet \mbox{Wait for a message confirming your centre is ready to order. } \\$



Step 2: Place Your Order

- Browse the online catalogue.
- Add groceries and check for ECD bundles or deals.
- At checkout: choose payment (Bank card / EFT wallet / Both).
- Confirm and track your order.



Step 3: Delivery & Payment

- Delivery is always free to your ECD door.
- You'll get updates on delivery time.
- Pay safely with card or EFT wallet (details are never stored).



If Something Goes Wrong

- Report missing/damaged items within 24 hours.
- Send photos + order number to WhatsApp: +27 69 137 2824 or Email: PepsiCo@PantryClub.co.za.
- We'll replace or credit your account after free collection.



Support

WhatsApp / Phone: +27 69 137 2824 Email: PepsiCo@PantryClub.co.za Hours: Monday–Sunday 07:00–20:00